

3 november 2014



Quality and Innovation Programme

Judiciary The Netherlands
Julia Mendlik, acting President
district court Midden-Nederland

Quality and Innovation

Our ambition:

- Simplify and speed up procedures by 40%
- Make procedures in civil and administrative law more uniform
- Realise complete digital access

Benefits:

- Better service to clients
- Less administrative staff and lower costs
- Reduce workload

Objects quality and Innovation



More comprehensible



More accessible



Faster

Unique cooperation

Together with the Ministry of Security and Justice, the legal profession and the public prosecution office, the Judiciary is working towards a modern judiciary

- **Ministry of Security and Justice**
Legislation, Digitalisation
- **The Judiciary**
*Developing technology,
work processes and organisation
development*

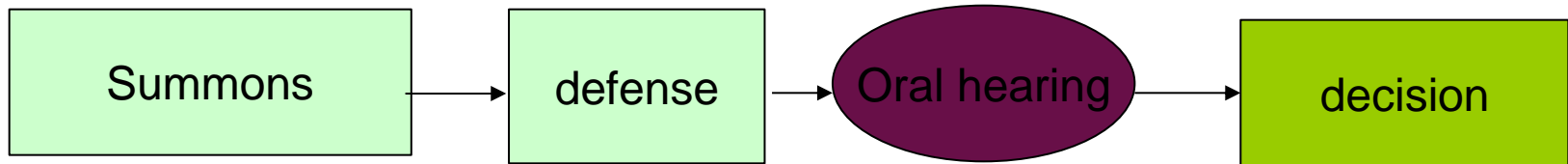


Redesign law and organisation

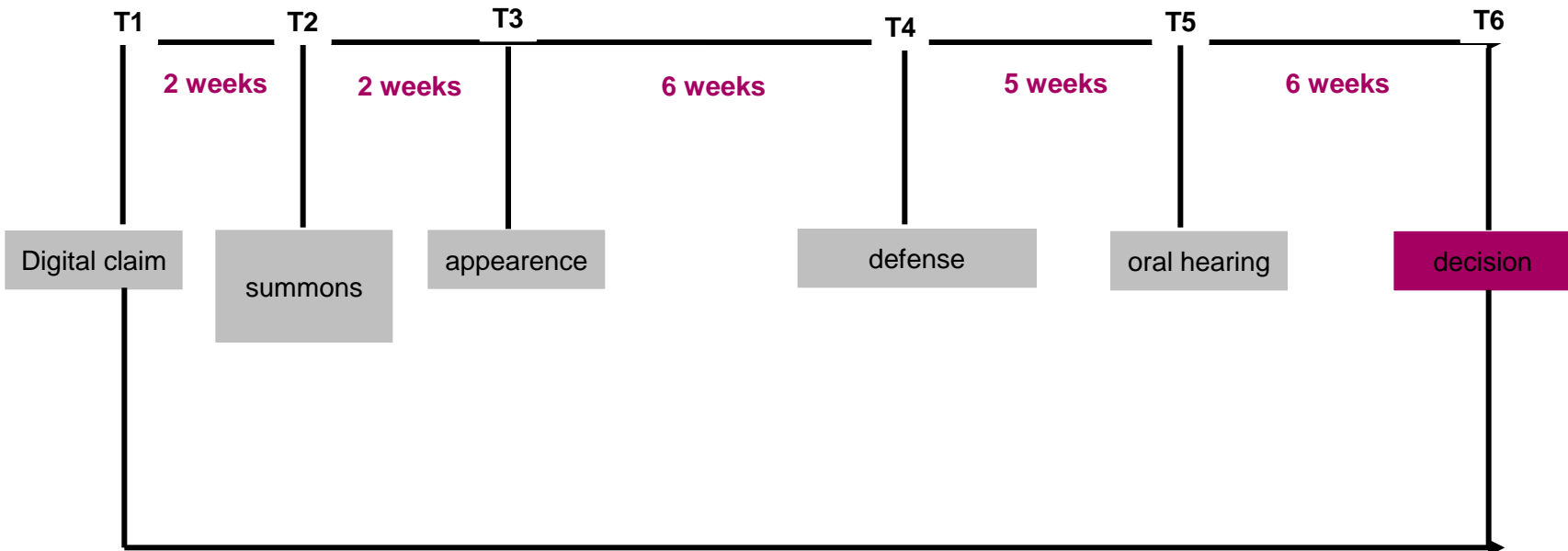
- Redesign of civil procedure: one exchange of documents, followed by hearing
aim: a settlement or decision
- All exchange of documents and communication will be digital
- Overhaul of laws of procedure
- Culture change
- Rapid expansion of digitalisation



Simplified procedure



Minimal timeline procedure



21 weeks from start to decision

Changes for judges

- Digital workload
- Flexible work and office
- Active steering of proceeding from start to finish
- Early preparation before session to use the session more effectively and decide soon after session
- Activate lawyers to reduce 'waiting' time for written statements
- Digital planning of sessions
- Direct electronic communication with all parties involved
- Simplify written judgements
- More oral rulings

A few conditions for succes

- Cooperation with lawyers and other cooperating organisations
- Clear backlogs by flying brigades
- Commitment judiciary
- Delegation of simple steps in procedures
- Working digital system